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MEMORANDUM

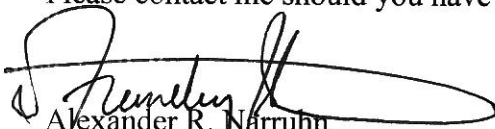
To: Branch Managers,
CC: Deputy Administrator, PIO, Division Heads
From: Administrator
Subject: Possible Stoppage of Flights due to COVID-19

The purpose of this memo is to urge all the branches to redouble efforts to have beneficiaries open bank accounts for benefit remittances. Due to the ongoing COVID-19 pandemic, airline flights have been scaled back and in the case of Kosrae State they have been completely stopped as of this writing. It is possible that we may see the same for the other states.

This will affect all checks that are mailed either to address abroad, post office boxes or general delivery at the branches. As such, I am urging you to increase your efforts to encourage our beneficiaries to open bank accounts so their benefits can be remitted through online ACH.

You are instructed to make announcements over the radio on this issue and to disseminate this message by all means available.

Please contact me should you have any questions or concerns.


Alexander R. Narruhn
Administrator

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